



**COMMUNITY HEALTH PLAN**  
of Washington™  
The power of community

Apple Health (Medicaid)  
Individual & Family Plans



At **Community Health Plan of Washington (CHPW)**, we believe you deserve a plan that treats your whole health—emotional, physical, and mental—and embraces the communities you belong to.

Our Apple Health (Medicaid) and Individual & Family Cascade Select insurance plans cover several benefits tailored to meet the needs of LGBTQ+ communities. These include hormone therapy, gender-affirming surgery, and mental health counseling.

	CHPW Apple Health	CHPW Individual & Family
Primary care visits	✓	✓
Behavioral/mental health services (including counseling)	✓	✓
Hormone therapy (including puberty blockers)	✓	✓
Speech therapy (including voice training)	✓	✓
Breast reconstruction	✓*	✓
Genital surgery	✓*	✓
Electrolysis (hair removal)	✓*	✓
Hysterectomy	✓*	✓
Other types of gender-affirming surgery (including voice surgery)	✓*	✓
Prescription drugs	✓	✓
24/7 Nurse Advice Line	✓	✓
Case management (help with coordination of care)	✓	✓

\*Covered directly by Apple Health using your ProviderOne services card



## We're here to support you

If you have questions about your coverage or need help finding a provider for LGBTQ+ care, call us or visit our website.

### Apple Health



Current members:  
**1-800-440-1561 (TTY: 711)**

Prospective members:  
**1-866-907-1904 (TTY: 711)**  
Monday – Friday, 8 a.m. to 5 p.m.



Web: [chpw.org/lgbtq](http://chpw.org/lgbtq)  
Apple Health Transhealth Program:  
[hca.wa.gov/transhealth](http://hca.wa.gov/transhealth)



### Individual & Family Cascade Select



Current members:  
**1-866-907-1906 (TTY: 711)**

Prospective members:  
**1-833-993-0181 (TTY: 711)**  
Monday – Friday, 8 a.m. to 5 p.m.



Web: [individualandfamily.chpw.org/lgbtq](http://individualandfamily.chpw.org/lgbtq)



Also see CHPW's Transgender Health Policy Clinical Coverage Criteria: [chpw.org/transgender](http://chpw.org/transgender)

Community Health Plan of Washington complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Under Washington law, people have a right to be free from discrimination because of race, creed, color, national origin, sex, veteran or military status, sexual orientation, or the presence of any sensory, mental, or physical disability or the use of a trained dog guide or service animal by a person with a disability. If you need an accommodation, or require documents in another format or language, please call 1-800-440-1561 (TTY: 711) Monday to Friday, 8:00 a.m. to 5:00 p.m. ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-440-1561 (TTY: 711). ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-440-1561 (телетайп: 711).