



Community Health Plan of Washington Care Management Referrals

Community Health Plan of Washington (CHPW) offers free programs to members with complex health conditions. You play an important role in connecting members with these valuable services.

Disease Management:

Disease Management helps members at risk for adult and pediatric asthma, diabetes, congestive heart failure, depression, and COPD. Disease management provides education and support to members to help them understand and manage their conditions.

Medical or Behavioral Health Case Management:

Case Management assists members who have multiple providers and treatment settings. Our case managers coordinate care, manage transitions between levels of care, and work collaboratively with all providers to identify the best care plan possible. Areas of focus include addressing member's psychosocial barriers to health condition improvement, medication compliance, and member goals resulting in decreased emergency room and hospital utilization.

Multichronic Care Management (MCCM):

Multichronic Care Management is for disproportionately costly, high-risk members who have multiple chronic conditions exacerbated by behavioral comorbidities and psychosocial challenges. MCCM uses a therapeutic and interventional approach that focuses on the physical, psychological, and social drivers of maladaptive behavior. It helps members increase motivation, adhere to support treatment, and achieve their personal health goals.

Pregnancy Education and Support:

CHPW offers pregnancy education and support, as well as case management for members with high-risk pregnancies. CHPW also provides for a 24-hour OB nurse advice line for these members.

Disability Advocacy:

CHPW assists Apple Health Medicaid members who are aged, blind, or disabled to apply for Supplemental Security Income (SSI) or Social Security Disability Insurance (SSDI).

Refer members into these programs using the [CHPW Care Management Referral form](#).

Please email it to CHPWProviderReferrals@healthintegrated.com (by secure e-mail)
or fax it to 1-877-826-6628.

For telephone referrals: Call Care Management at 1-800-251-4506