

CHPW Crosswalk between CA/LOCUS Levels and CHPW Authorization of Services

Please Note: The Levels of Care are meant to serve as guidelines. Clinicians must use the CA/LOCUS tool to map to an authorization request. Authorization is required prior to delivery of services except for Crisis Services, Intake Evaluation, CA/LOCUS, Stabilization, Engagement and Outreach, and Rehabilitation Case Management. Crisis services and Intake are available at all levels of care. Although initial placement may begin at a particular level of care, consumers may (based on updated CA/LOCUS, treatment plan and choice) move to/from different levels of service – the levels are not static and may be non-sequential. Services at all levels of care must be medically necessary and expected to benefit service recipients. Default Authorization Lengths are individualized thresholds and are NOT service caps.

CA/LOCUS Level	Required Clinical Documentation for Authorization Review	Level of Care Guidelines and Service Models	Core Services <i>(See CHPW Modalities by Levels of Care for all available modalities)</i>	Expected Services/ Frequency	UM Review Thresholds	Authorization Types	Default Auth Length		
LEVEL 1 Adult or Child Recovery, Resiliency, and Health Maintenance (Typically a step-down level of care) Composite Score: 10 – 13	<ul style="list-style-type: none"> Meets CHPW’s Eligibility Criteria Required documentation: <ul style="list-style-type: none"> <u>Initial auth:</u> CA/LOCUS Score <u>Re-auth:</u> CA/LOCUS Summary and Score 	Maintenance Stage of Support; Diagnosed psychiatric illness and demonstrated sufficient improvement, able to function adequately, may need on-going complex medication management, requiring only minimal contact and coordination of services to sustain recovery.	Primary Core Services <ul style="list-style-type: none"> Assessment/Intake Individual Treatment (Individual therapy and Case Management) Group Treatment Therapeutic Psychoeducation (individual and group) Medication Management Family Treatment Peer Support (individual or group) Brief Intervention Psychological Assessment Crisis Services Special Population Evaluation And <ul style="list-style-type: none"> Medication Monitoring (for Clozaril group only) 	<ul style="list-style-type: none"> Psychiatric Medication Management/ every 1 – 3 months All other outpatient services, including Peer Support /not less than 1 hr/every 3 months 	Typically: 0-3 hrs a month Low: No services for 90 days High: More than 4 hrs per month for a consecutive 3 month period	Level 1 (Outpatient) Allowed Overlaps: <ul style="list-style-type: none"> Level 5 Res: 1 day (adults) 2-14 (child) Level 5 Stab. Services Level 6 	Medicaid funded: Up to 365 days State Funded: 0 days (or by exception) Average expected Length of Stay: 180 days or less		
LEVEL 2 Adult or Child Outpatient Services (Typically Routine Outpatient Services) Composite Score: 14 – 16	<ul style="list-style-type: none"> Meets CHPW’s Eligibility Criteria Required documentation: <ul style="list-style-type: none"> <u>Initial auth:</u> CA/LOCUS Score <u>Re-auth:</u> CA/LOCUS Summary and Score 	<table border="1"> <thead> <tr> <th>Level of Care Guidelines and Service Models</th> </tr> </thead> <tbody> <tr> <td>Mild to moderate clinical symptoms, behaviors, and/or functional impairment and/or deterioration due to a diagnosed psychiatric illness; Demonstrated capacity and willingness to engage in tx and/or has responded positively to more intensive tx and this level offers ongoing tx to maintain gains.</td> </tr> <tr> <th>Core Services <i>(See CHPW Modalities by Levels of Care for all available modalities)</i></th> </tr> </tbody> </table>	Level of Care Guidelines and Service Models	Mild to moderate clinical symptoms, behaviors, and/or functional impairment and/or deterioration due to a diagnosed psychiatric illness; Demonstrated capacity and willingness to engage in tx and/or has responded positively to more intensive tx and this level offers ongoing tx to maintain gains.	Core Services <i>(See CHPW Modalities by Levels of Care for all available modalities)</i>	<ul style="list-style-type: none"> Psychiatric Med Management: up to 2x month for the first two months, then minimum 1x every 1 – 3 months All other Outpatient services including Peer Support up to 1hr/week and not less than 1hr/month 	Typically: 2-6 hrs/month Low: Less than 1 hour of service/month for 3 consecutive months. High:	Level 2 (Outpatient) Allowed Overlaps: <ul style="list-style-type: none"> Level 5 Res: 1 day (adults) 2-14 day (child) Level 5 Stab. Services Level 6 	Medicaid funded: Up to 365 days State funded: 0 days (or by exception) Average expected Length of Stay: 180 days or less
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		<ul style="list-style-type: none"> Primary Core Services as listed above and: Medication Monitoring 			More than 8 hrs/month for 3 months.		
LEVEL 3 Adult or Child Intensive Outpatient Services Composite Score: 17 – 19	<ul style="list-style-type: none"> Meets CHPW’s Eligibility Criteria Requires clinical review for re-authorization Required documentation: <ul style="list-style-type: none"> <u>Initial Auth:</u> CA/LOCUS Score <u>Re-auth:</u> CA/LOCUS Summary and Score 	Multiple and/or significant symptoms and functional impairments, or deterioration in more than one life domain due to a diagnosed psychiatric illness; individual requires more focused, intensive treatment and service coordination. <ul style="list-style-type: none"> Services are provided in either a clinic or community setting. Services are provided in either a clinic or community setting. One or more of the following service models is required: Community Support teams or for a Child/Youth, intensive outpatient or Options program services. This level serves as a structured short term intensive program that is intended to step an individual down from higher levels of care or can be used as an attempt to divert an individual from a higher level of care. 	Core Services <ul style="list-style-type: none"> Primary Core Services as listed above and: Medication Monitoring 	<ul style="list-style-type: none"> Psychiatric Medication Management/every 2 weeks – every other month Medication Monitoring up to 1x-2x/month All other services/2- 4 hrs a week 	Typically: 3 – 16 hrs per month Low: Less than 3 hours a month for a consecutive 3 month period. High: More than 180 days at level of care	Level 3 (Out Patient) Level 3 CST (Community Support Team) Allowed Overlaps <ul style="list-style-type: none"> Level 5 Res: 1 day (adults) 2-14 (child) Level 5 Stab. Services Level 6 	Medicaid funded: 90 days State funded: 0 days (or by exception) Average expected Length of Stay: 180 days or less
LEVEL 4 Medically Monitored Community based Services Composite Score: 20 – 22 Current EBPs: Assertive Community Treatment (ACT)	<ul style="list-style-type: none"> Meets CHPW’s Eligibility Criteria Requires clinical review for authorization (PACT) and re-authorization. Required documentation: <ul style="list-style-type: none"> <u>Initial auth:</u> CA/LOCUS Score, PACT Referral Form <u>Re-auth:</u> CA/LOCUS Summary and Score Crisis Plan 	Acute or chronic impairment due to psychiatric illness and/or deterioration in psych condition, such that consumer requires frequent monitoring without the need for 24 hr structured care; associated with the likelihood of requiring acute inpatient care if consumer does not benefit from intervention at this level; Consumer may have experienced frequent hosp., crisis interventions, or criminal justice system involvement <ul style="list-style-type: none"> Services are provided in either a clinic or community setting. Required program service model: ACT and Level IV Community Support Team (proposed), ADAPT This level offers short to medium term models of intensive services primarily community-based by either a 24 hour team with a focus on diversion from residential or inpatient services or through an intensive partial hospitalization program.	Core Services <ul style="list-style-type: none"> Primary Core Services as listed above and: Medication Monitoring 	<ul style="list-style-type: none"> Psychiatric Med Management and/or Med Monitoring /daily or less frequently as designated Medical services available 24/7 Nurse available for adults/up to 40 hrs/week Physical assessment available at ADAPT PACT, WAPACT Services available 24/7;3 or more hours/week ADAPT services available 5 days/week 	Typically: 12 hrs/mo. or more ADAPT: 12 or less days Low: Less than 5 hours of service in 2 consecutive months. High: More than 180 days at this LOC	Level 4 Level 4 WISE Level 4 PACT Level 4 WAPACT Level 4 ADAPT Level 4 COMET (PHSWMC Hosp. Alternate. Services, Adults Only) Allowed Overlaps <ul style="list-style-type: none"> Level 5 Res: 1 day (adults) 2-14 (child) Level 5 Stab Services 	Medicaid funded: 90 days State funded: 0 days (or by exception) Average expected Length of Stay: ADAPT: 9 days or less All other Level 4: 180 days or less

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		<p><i>Under High Intensity Treatment Services, the following can be provided through ACT programs:</i></p> <p>Primary Core Services as indicated above and:</p> <ul style="list-style-type: none"> Psychological Assessment (by PhD, for diagnostic purposes) Rehab Case Management for individuals coming out of 24 hour facilities (no pre-authorization required) <p>OR</p> <ul style="list-style-type: none"> Day Support (ADAPT Only) 				<ul style="list-style-type: none"> Level 6 ADAPT: Level 1-6 	
<p>LEVEL 5 Stabilization Services</p> <p>Short term Medically Monitored Hospital based Diversion Services</p> <p>Composite Score 23 – 27</p>	<ul style="list-style-type: none"> Meets CHPW’s Eligibility Criteria Stab Beds require assessment and referral from DMHP or inpatient diversion by CHPW Care Manager <u>Auth</u>: Approval by DMHPs. Stab bed provider requests initial auth. <u>Exten</u>: CA/LOCUS score w/CHPW clinical review of crisis plan, last 2 med notes, and D/C Plan. 	<p>Imminent or current psych emergency, or acute deterioration; where stabilization is required before consumer can be further assessed for placement/continuation in an appropriate level of care</p> <ul style="list-style-type: none"> Services are facility based Program Models: stabilization services, residential services, and Level 5 Community Support Team (proposed) 	<p>Core Services</p> <ul style="list-style-type: none"> Intake Evaluation Stabilization Services (these services do not need to be pre-authorized. Authorization must be received within 3 business days) 	<p>Stabilization Services</p> <ul style="list-style-type: none"> 24 hr Psych care access Med Mgt 3X/week Med Monitoring daily On-site nursing 24 hrs/day Individual, Group, Family Treatment 2x/day min. Therapeutic Psycho-Ed daily Social and Rec. activities 2x/day min. Hourly safety monitoring Food service 3x/day Rehab Case Management 	<p>Typical Stabilization Services: 12 hrs/week</p> <p>UR Review Threshold Low: Less than 10 hours of service in 14 days; High: Remaining at this level for more than 10 days</p>	<p>Level 5 SS (Crisis Stabilization Services)</p> <p>Overlaps</p> <ul style="list-style-type: none"> Levels 1—4 (Adults: 1 day, Child: 14 days) Level 5 Res. Level 6 	<p>Medicaid and State funded: 6 days</p> <p>Average expected Length of Stay: 2-14 days as approved by CHPW Care Managers</p>
<p>LEVEL 5 Residential Services</p> <p>Long term Medically Monitored Residential based Services</p> <p>Composite Score: 23 – 27</p>	<p>Residential placement requires assessment by MHP and auth by CHPW</p> <p><u>Auth</u>: Admission or Intake Evaluation, initial Tx plan and CA/LOCUS at intake and reauthorization</p> <p><u>Reauth</u>: Current Tx plan, CA/LOCUS score, most recent Tx Plan Review.</p>	<ul style="list-style-type: none"> Residential services are indicated when the presenting signs/symptoms of a psychiatric illness clearly demonstrate the need for 24/hr structure, supervision and active treatment; consumer’s support system is either non-existent, or has been proven to lack stability and treatment in a less acute or non-community based setting is likely to be unsuccessful at this time; or where there is a history of multiple, recent hospitalizations and a period of structured supervision at this level is needed to return consumer to a lower level of care. 	<p>Core Services</p> <ul style="list-style-type: none"> Assessment, individual, group, family, therapeutic psycho-education 	<p>Residential Treatment</p> <ul style="list-style-type: none"> Psychiatric or medical/daily Medication Management 1x/week- 1x/mo. Daily Med Monitoring Nursing access 24 hrs/day Individual, Group, Family Tx 1x/week min. Therapeutic Psycho-Ed 5 days/week Rehab Case Management 	<p>Typical Residential TX: 7-10 hrs/week Low: 10 or less service hrs in 14days High: More than 180 days at this level —OR— More than 7-10 Rehab Case Mgt hrs with another provider. More than 40 hrs/wk (child)</p>	<p>Level 5 RES OP</p> <p>Allowed Overlaps:</p> <ul style="list-style-type: none"> Levels 1-4 One day only (adults) 2-14 days (child) Level 6 	<p>Medicaid and State funded: 90 days</p> <p>Average expected Length of Stay: 180 days</p>

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LEVEL 6 Medically Managed Residential or Inpatient Services Composite Score: 28+	<ul style="list-style-type: none"> • <u>Pre-auth</u> required by CHPW Care Manager during business hrs or Crisis Services afterhours • Crisis Detains for Involuntary Treatment • <u>Exten</u> by CHPW Care Manager (reg. bus hrs.) 	Serious and imminent risk of harm to self/others, grave disability due to a psychiatric illness; Consumer cannot be safely managed in a less restrictive environment. Inpatient services are based on medical necessity and admission criteria, and are NOT dependent on the consumer's CA/LOCUS.	<table border="1"> <thead> <tr> <th>Core Services</th> </tr> </thead> <tbody> <tr> <td> <ul style="list-style-type: none"> • Inpatient Psychiatric Services • Free-standing Evaluation and Treatment Services • Rehab Case Management </td> </tr> </tbody> </table>	Core Services	<ul style="list-style-type: none"> • Inpatient Psychiatric Services • Free-standing Evaluation and Treatment Services • Rehab Case Management 	<ul style="list-style-type: none"> • 24 hr Psychiatric access • Pharmacological mgt • Med admin/daily • On-site nursing 24 hrs/day • Individual, Group, Family Treatment min. 3x/day • 3+ Food service/day • Rehab Case Management 	Typically: 1 – 5 days Low: Length of Stay less than 4 days High: 2 or more Hospital Admissions within 90 days	<u>Level 6 Eval Tx</u> (Evaluation and Treatment Center) Allowed Overlaps: All Levels	Medicaid and State funded: 4 days
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